



MANUFACTURER'S LIMITED WARRANTY TERMS THE BUNDUTRAIL TRAILER BUNDUTEC (PTY) LTD

1. BunduTec (Pty) Ltd Registration No. 2018/592309/07 ("BunduTec") hereby warrants to the purchaser of the Bundutrail Trailer ("the Trailer") for a period of 3 (three) years from the date of assembly by BunduTec that the Trailer shall be free from defects in material and workmanship subject to the limitations, terms and conditions set forth herein.
2. The warranty terms and conditions contained herein is always subject to the provisions of the South African consumer protection legislation.
3. BunduTec warrants that each new Trailer, including all BunduTec approved components and parts (excluding the tyres, brakes, axle, and coupler) manufactured or assembled by BunduTec and delivered by an authorised BunduTec dealer, will be free under normal and intended use from defects in material and workmanship.
4. This warranty is limited to the Trailer sold and delivered, by BunduTec or BunduTec authorised dealer, to the first and original purchaser of the Trailer. No subsequent purchaser or any other person may rely on this warranty.
5. The obligation under this warranty is limited at the election of BunduTec to repair or replace such parts as may be acknowledged by it to be defective in design, material, or workmanship. The repair or replacement of defective parts under the warranty will be undertaken by BunduTec without charge to the purchaser for parts or labour.
6. BunduTec reserves the right to reject any claim for repair or replacement of any defective part or component under this warranty if the purchaser fails to notify BunduTec of such defect within a reasonable time and not exceeding 5 days from the date on which the Purchaser became aware of the defect.
7. This warranty does not cover expenses incurred as a result of normal wear and tear or inspections. Neither does it cover any losses, of whatever nature, as a result of the Trailer being repaired.
8. The warranty period is not extended as a result of repairs during the warranty period, and it is not transferrable (i.e., the warranty on the Trailer lapses on the date it is sold by the purchaser and does not transfer to the subsequent buyer).



9. The conditions of this warranty shall not apply to:

- 9.1. A Trailer which has been subjected to negligence, misuse, ignorance, accident, unauthorised alteration or modification, animal attack, storm damage, abuse, or improper care.
- 9.2. Repairs or replacements necessitated by natural breakdown of materials which occurs inevitably during extended use by factors including, but not limited to Ultraviolet (UV) light damage on tents, exhausted zippers, etc.
- 9.3. A Trailer not serviced and maintained in accordance with BunduTec's prescribed product manual.
- 9.4. A Trailer which has been subjected to any form of competition.
- 9.5. Defects which may arise from the use of parts and accessories other than BunduTec manufactured parts and accessories.
- 9.6. Any consequential cost or damage resulting from a component failure.
- 9.7. A Trailer that has been involved in an accident, be it on a national road or any other terrain, while being towed, in motion or otherwise.
- 9.8. A Trailer that is rented out or utilised for any other commercial use.
- 9.9. Defects of which the Purchaser failed to notify BunduTec immediately after becoming aware of such defects.
- 9.10. Damage caused by the use of the Trailer in a manner that aggravates an existing defect of which the purchaser was aware.

10. This warranty is subject to BunduTec's return policy in terms of which the purchaser is liable for all costs, paid in advanced, for the return or delivery to BunduTec of any defective product, part, or component.



11. It is a further express term of this warranty that BunduTec shall not replace or repair any defective product, part or component which was not pre-arranged, in terms of BunduTec return policy, between the Purchaser and BunduTec.
12. Repairs, services, replacements, and inspections must be pre-arranged with the Customer Satisfaction Department on 063 872 7667. A Bundutrail Trailer whereof any part or component requires repair must be returned to BunduTec, postage prepaid where applicable, along with a description of the defect and/or the part or component which requires attention.
13. We kindly request that any additional components, such as rims, tires and etc fitted onto your trailer not supplied by BunduTec, be noted for your records. In the event of an accident, if it's determined that the cause is related to non-BunduTec supplied components, we regret to inform you that we cannot be held liable. Rest assured, any items directly supplied by BunduTec will be covered under our standard warranty terms.